



GARAGE GURU WARRANTY

Thank you for choosing Garage Guru, we appreciate your business. Below are the terms for which your installed items and services by Garage Guru are covered under our warranty.

1. **Polyaspartic Flooring (10 year warranty):** Our Polyaspartic floor coating are warranted after installation for 10 years of the original purchasers lifetime against abnormal yellowing, fading or colour change for the clear sealer to the effects of UV sunlight or overhead lighting and against failures to bond to concrete, peeling, flaking, chipping, excess impact or wear and excessive loss of gloss of the sealer.
 - a. Limitations: This warranty is limited to the materials applied to the Garage floor and does not include the floor or substrate itself. Failures by external causes such as Acts of God, welding or other burns, mechanical impact damage, chemical spills, hydrostatic water pressure and abnormal use of the garage and it's floor is not covered by this warranty. This warranty also excludes damage to the coating from defective concrete, below moisture, substrate cracking, and external physical abuses other than normal wear and tear.
 - i. There is no warranty for cracks and crack repair.
 - b. Pro-Rated Replacement: Garage Guru is not responsible for defective drainage. It is understood that where grading or abrasion repair is done there may be some minimal puddle formation. In no event should Garage Guru's liability under our warranty exceed the cost of replacement materials, or return of the purchase price, for the products may be defective under normal use and service. A claim will be made to the supplier in such a case.
 - c. Slip Resistant Additives: Any surface can be slippery under certain conditions. It is the purchaser's responsibility to provide for their own safety and the safety of their guests. While the Polyaspartic coating system may help provide a non-slip skid-resistant surface when dry, there is no guarantee that someone will not slip while walking on areas coated with the material.
 - d. Transferability: This warranty is granted to the original purchaser and is not transferable to any other party or to a subsequent purchaser of the property.

2. Product Warranty:

- a. PVC Slat panels: Lifetime warranty only extends to the first retail purchaser of the wall panel. The manufacturer warrants its wall panels against defects in material or workmanship for a lifetime period. Replacement of any panel will be done as long as it was installed properly (should this have been purchased retail DIY) and according to the instructions.
 - i. Exclusions: Garage Guru or the manufacturer will not be responsible for replacing any panels should the damage be due to misuse of the product. Damage created by accessories not meant for this system such as hooks, baskets etc. as well as loading accessories beyond their maximum weight capacity. Damage due to acts of God, fire, or accident will also be excluded from this lifetime warranty.
 - ii. Garage Guru requires proof of purchase and photos of the damages or defects to illustrate the claim.
- b. Cabinets & Workbenches: A limited warranty of 5 years extends to all cabinets and workbench systems purchased from Garage Guru. Garage Guru will replace any defective workbench as long as it has been maintained and used accordingly.
 - i. Exclusions: The Garage Guru limited warranty does not cover the following- damage that results from improper installation (if bought retail for DIY) or misuse and abuse; damage due to acts of God or accident; the cost of labor or accessory materials and shipping cost to return defective products to the supplier.
- c. Tire Rack: We guarantee our storage rack against material and workmanship defects for 5 years. This warranty does not include any cost related to installation or return of the rack. This warranty is valid provided that the maximum weight supported by the rack does not exceed 600 pounds when directly mounted to studs or 350 pounds when hung on the slat system.
 - i. Exclusions: rust, discoloration, corrosion or product failure due to misuse, abuse, faulty installation, alteration, or any other failure to defects in material workmanship.
- d. Monkeybar Storage Systems: A limited lifetime warranty applies to the following Monkeybar products: shelves, brackets, and hardware. Replacement, refund, or repairs will be done by Garage Guru should the buyer give proper notice within two years of purchase. Garage Guru may pay some of the labour for repairs or replacement made after two years of purchase. Replacement products may not exactly match replaced products.
 - i. Should Monkeybars be purchased retail for a DIY project, failure to comply with installation instructions voids all

warranties unless the buyer establishes that the defective condition is not related to such noncompliance.

- ii. Exclusions: Garage Guru is not responsible for product failures or damage due to regular wear and tear, exposure to excessive heat or moisture, corrosive chemicals or substances, defects of existing structure, modifications, overload of weight capacity, and alterations.

- 3. Installation/Services Warranty:** At Garage Guru, we pride ourselves in giving the best quality service and installation on the market. Should any client be disappointed in our services, we offer a 5-year warranty on our installation. We will replace, or repair any items that we have installed either improperly, or not by the guidelines of the products listed above. Our skilled installers are not responsible for any lost items during their time on site. All clients are asked to clear the space prior to our crew's arrival. For storage solutions we ask that all items be removed from the wall and put in the center of the garage or into a storage bin if needed (Garage Guru is happy to assist where needed). For floor installations we ask that all items are moved off of the floor and cleared prior to our arrival. Failure to comply with these terms may result in extra labour fees. Due to the nature of each unique job, extra time may be required for installation and labour cost may apply. Any changes to the design and plan must be communicated to the Project Manager and may result in extra time not included in the original estimate.